



Over 30 Years of Manufacturing Experience in the Rugged Mobile Computing Industry

Radix Company Profile



Sample Customers

- Antalya Water Authority - Turkey
- Badger Meter - USA
- City of Oakland - USA
- Colorado Springs Utilities - USA
- Dairy Crest - UK
- Duke University - USA
- Elster - Worldwide
- EPB Chattanooga - USA
- ESKOM - South Africa
- Glasgow City Council - UK
- Harvard University - USA
- Hydro One - Canada
- Kong Kong Gas - Hong Kong
- Los Angeles County Sheriff - USA
- New York State Electricity & Gas - USA
- Police of Lausanne - Switzerland
- PPC - Greece
- Puerto Rico Electric Power Authority
- Saudi Electric Company - Saudi Arabia
- Spanish Police - Spain
- UCLA - USA
- University of Texas - USA

For over thirty years, Radix has designed and manufactured some of the most ultra-rugged and easy to use handheld computers and portable printers in the world. Our mobile computer products are found in applications where ruggedness, reliability and state-of-the-art design are paramount, such as utility meter reading, parking enforcement, route accounting, transportation, surveying, inspection and maintenance. Our company goal has always been to provide ultra-rugged mobile systems with the user in mind.

Radix's worldwide headquarters is located in Salt Lake City, Utah. We serve our customers in over 75 countries through a direct sales force and a worldwide network of specialized business partners. Radix has a knowledgeable, fully trained professional services and support staff along with personnel in Pittsburgh and Puerto Rico to support our Eastern US, Caribbean and Central American customers.

The company was established in 1969 providing software development services to several major computer manufacturers. This early success led to the development of a more advanced meter reading system that included the design and manufacturing of rugged handheld computers for field data collection. Radix installed its first handheld meter reading system in 1977 and from this initial installation; our current, worldwide, utility customer base has grown to over 1,200 utilities. Our latest ultra-rugged handheld mobile computer represents the best of eleven generations of design and manufacturing expertise.

Success in the utility market came as a result of commitment to supply innovative and high quality hardware and software solutions. The Radix reputation of superior products continued to spread globally, earning us new customers and business partners in a wide variety of markets. Radix mobile systems are used by many of the Fortune 500 companies as well as numerous other organizations to increase revenue, reduce costs, improve efficiency and enhance management control and effectiveness.

Radix strives to maintain its position as a leading worldwide provider of ultra-rugged mobile computing solutions that operate in the most demanding of environments. Radix is committed to ensuring a high standard of workmanship in order to guarantee products and services provided are the result of expertise, dedication and teamwork. We continue to focus on ultra-rugged, mobile computing solutions, which our customers and staff are proud to be associated.



Vertical Market Solutions

Radix ultra-rugged handheld computers and portable printers ensure accurate, simple, efficient and reliable data collection and printing, whatever the application. Our mobile computer products are typically used by field workforces in outdoor, harsh mobile data collection applications. Popular mobile data applications include:

- automated meter reading and field service
- parking enforcement and ticketing
- inventory control and item tracking/tagging
- maintenance, inspection and diagnostics
- asset tracking, surveying and mapping
- work or service orders and field force automation
- route accounting, dispatch and doorstep delivery
- emergency services and reporting
- military, homeland security and access control
- industrial and manufacturing



Products

Radix mobile computers and portable printers are designed to withstand demanding field conditions where temperature extremes, dirt, moisture and physical shock are the norm for today's front-line field worker. Within our design principle, we incorporate ultra-ruggedness, long term reliability, ease-of-use, data security and system compatibility. Radix mobile computers can withstand drops up to 6.5 feet (2 meters) onto concrete, temperature ranges from -22° to 131°F (-30° to + 55°C), and can be fully submersed in water. Our portable printers can withstands drops of 3 feet (1 meter) onto concrete, operate in temperatures from -4°F to 131°F (-20°C to + 55°C) and up to 95% humidity.

Radix ultra-rugged mobile computers offer the choice of operating systems (PC-DOS, Windows CE® or Windows CE .NET®) and offer the use of standards-based software and hardware components combined with simplified custom application development. The mobile devices' modular design accommodates your ever-changing mobile application requirements resulting in a lower total cost of ownership. Integrated peripherals such as a thermal printer, magstripe or smart card reader, imager, barcode laser scanner, RFID and GPS offer rapid expansion into multiple applications from a single device platform.

For wireless communications, Radix's manufacturing design allows the integration of up to three radios into a single mobile device, providing for wireless WAN (GSM/GPRS, CDMA/1xRTT), LAN (802.11b/g) and PAN (Bluetooth or IrDA) communications. This modular design provides real-time access and visibility into your company's mission-critical enterprise information improving operations performance and efficiency while ensuring data accuracy, relevancy and security.

With Radix, you get the very best of ultra-rugged mobile computers and printers, factory direct support and the entire company striving to meet the needs of our partners and customers.

Utility Applications

From our vast experience in the utility industry, Radix continues to maintain a significant position in meter reading and field service systems. The Utility Management System (UMS) application is an extremely configurable meter reading system along with being ideally suited for work service orders as well. Available in English or Spanish, UMS provides advanced meter reading and data collection for many electric, gas and water utilities. In addition, UMS seamlessly interfaces to automatic meter reading technologies, as well as all existing billing systems. Additional utility mobile data collection applications include:

- Walk-by and drive-by radio reads from a wide variety of AMR technologies
- Solid-state meter reading, meter installation and meter testing
- Inspection, condition assessment and diagnostics of field assets
- Field service including dispatch, scheduling, work order management and customer service
- Mobile GIS/GPS including mapping, surveying, reporting and geo-referencing
- Emergency response and outage management

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